

*TO OUR GUESTS: Apologies for this very formal document; however, to protect guests, owners and agents this Tir Nan Og Terms & Conditions document must be available to all parties and Tir Nan Og guests must tick the box on the Booking Form to complete the booking process.*

**TIR NAN OG, A SELF-CATERING HIGHLAND COTTAGE ON THE ISLE OF SKYE, SCOTLAND**  
**TERMS & CONDITIONS - CANCELLATION, POSTPONEMENT AND INTERRUPTION POLICY**

1. In general, the fees and charges paid for weekly holiday rentals at TIR NAN OG HIGHLAND COTTAGE are non-refundable with some exceptions. All payments must be received within the specified period noted on the booking form.

2. **TRAVEL INSURANCE: FOR YOUR PROTECTION, WE REQUEST THAT ALL GUESTS PURCHASE A TRAVEL INSURANCE POLICY AT THE TIME OF BOOKING, IN ORDER TO PROTECT YOUR HOLIDAY AT TIR NAN OG.**

3. A GUEST may request to transfer the booked rental period to another person designated by the GUEST; however, the Owners or Agents of TIR AN OG are not required to agree to such transfer, and may refuse to make such transfer for any reason whatsoever. Should TIR NAN OG's Owners or Agents agree to such a transfer, there will be an administrative fee of £25 required to be paid before such a transfer takes place.

4. An "Interruption" is an event which occurs when a GUEST misses a portion or segment of the holiday rental period once the holiday rental period has begun. The Owners or Agents of TIR NAN OG shall have no liability, and will give no compensation, for any Interruption.

5. If a GUEST(s) by choice, or as a result of events (other than a decision by the Owners or Agents of TIR NAN OG covered by Paragraph 2) wishes to Cancel or Postpone any holiday rental period and 1) the GUEST did purchase travel insurance, 2) the travel insurance does not provide coverage for the Postponement or Cancellation, 3) the GUEST has a Replacement (person designated by GUEST to take GUEST's place for the holiday rental period and 4) the Replacement has fully paid all fees (the full price) to the Owners or Agents for this holiday rental period, then if all of the preceding four conditions are met, TIR NAN OG's Owners or Agents will refund all money to the GUEST that the GUEST has paid to TIR AN OG's Owners or Agents less a £25 processing fee and less any non-refundable or non-transferable fees or charges of any other supplier or vendor that is contracted to provide services with respect to the holiday rental period.

6. TIR NAN OG's Owners or Agents reserve the right to (1) Postpone & move to a later time; (2) Alter or Change ALL OR ANY PART of the holiday rental period, for any reasons that include, but are not limited to, actual or threatened illness, injury, Acts of God, natural disasters, man made disasters, acts of war, acts of terrorism, civil unrest, police actions, severe weather, disease, plague, release of toxic chemicals or other events which are beyond the control of TIR NAN OG's Owners or Agents or if in TIR NAN OG's Owners' or Agents' sole determination and judgment, such a Postponement or Alteration or Change is necessary for reasons of safety. Furthermore, TIR NAN OG's Owners or Agents may make other and further minor Alterations and Changes to ANY PART of the holiday rental period due to problems with vendors or sub-contractors. In these instances, TIR NAN OG's Owners or Agents shall grant no refunds. In the event that TIR NAN OG's Owners or Agents cancel a holiday rental period (for the above reasons in this Section 6) a GUEST has a choice of transferring their payments to a future holiday rental period (within 12 mos.) without any further fees or increase in tariff, or receiving reimbursement from their Travel Insurance Policy under the terms of the insurance cancellation policy.

7. TIR NAN OG's Owners or Agents are pleased to welcome mature adult GUESTS who are in reasonably good health, and/or under managed medical care and who have no difficulty walking in rural terrain.

8. *The Owners or Agents welcome one or two mature adult persons to enjoy a holiday rental at TIR NAN OG Cottage. If, for any reason, a GUEST(s) is/are causing disruption or exhibiting unruly behavior, the Owners or Agents reserve the right to remove such a GUEST(s), at his/her/their own expense, with no redress to TIR NAN OG's Owners or Agents.*

9. *No pets of any kind are allowed in TIR NAN OG COTTAGE, nor any pets of any kind may stay on the property in any alternative shelter in deference to guests who have allergies and/or sensitivity to animals, birds or any other pets. If a pet of any kind is found in TIR NAN OG cottage or on TIR NAN OG property it will be removed at the pet owner's expense. Any cottage cleaning/ damage or property clean-up/damage resulting from this breach will be paid for in full by the pet's owner without exception.*

These terms and conditions shall be interpreted and construed under the laws of the State of Oregon, USA and Scotland without regard to conflict of law principles. A GUEST(S) expressly consent(s) to jurisdiction of the Courts in the State of Oregon, United States of America, and Scotland for all matters arising out of or related to these terms and conditions of a holiday rental period at TIR NAN OG.

**TO COMPLETE THE BOOKING PROCESS, PLEASE TICK THE BOX ON THE BOOKING FORM PAGE. BY TICKING THE BOX, THIS MEANS THAT YOU HAVE FULLY READ THESE TERMS & CONDITIONS, THAT YOU FULLY UNDERSTAND THESE TERMS & CONDITIONS AND THAT YOU AGREE TO THESE TERMS & CONDITIONS. Thank you.**

**OPTION: IF YOU PREFER, YOU MAY PRINT OUT THE TERMS & CONDITIONS, SIGN BELOW AND POST IT TO :**

**DIANE HOFF LLC-S, BOX 525 MONROE, OR 97456 -0525. Please keep a copy for your records.**

**TIR NAN OG GUEST(s) Signature \_\_\_\_\_ Date \_\_\_\_\_**